



CERTIFICATE

TÜV TRUSTED UX PROCESS
according
ISO 9241-210:2019

User Experience Laboratory of China UnionPay Co., Ltd.
中国银联用户体验实验室

1F, Training Center, No.1699-1899 Gutang Road, Pudong District, Shanghai, China

Certified TÜV TRUSTED UX process according to requirements catalogue „ISO9241-210:2019”

In a technical evaluation and certification, the User Research & User Experience team of **User Experience laboratory** has successfully demonstrated its conformance supporting the processes: **Market Research, User Interface Design and Usability Testing** for the China UnionPay company



This certification is based on the TÜV TRUST IT auditing and certification procedures and is subject to regular monitoring.

Certificate valid until June 20th, 2023

Certificate ID: TTIT4700243

Cologne, June 21st, 2020

Certification authority
TÜV TRUST IT GmbH
TÜV AUSTRIA Group